



# Raven Repair Form

**Internal Use Only**

PO# \_\_\_\_\_

RMA# \_\_\_\_\_

## Customer information

Customer name \_\_\_\_\_

Contact name \_\_\_\_\_

Contact phone number \_\_\_\_\_

### What type of repair

60 day warranty replacement

One year repair warranty

Repair

### Other questions

Is the part under warranty? Yes  No

Is an estimate required? Yes  No

Was a loaner provided? Yes  No

If "yes" list work order or invoice # loaner is billed to. \_\_\_\_\_

## Part information

Part number \_\_\_\_\_

Serial number \_\_\_\_\_

Barcode \_\_\_\_\_

Tech support case # \_\_\_\_\_

Description of problem (please be as detailed as possible)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Return to Customer **OR** Technician name \_\_\_\_\_

**For returns and questions contact [repairs@jennerag.com](mailto:repairs@jennerag.com)**

Main line # 1-800-637-1692

8990 West US Route 36

Harristown, Illinois 62537